

# Plumber

<b>Team</b> Property	<b>Salary</b> Band Point 23
<b>Team responsibility</b> Apprentices	<b>Line manager</b> Service Team Leader
<p><b>The job in a nutshell</b></p> <p>Working within our customers’ homes to diagnose and carry out minor and major plumbing repair’s including ordering materials. Working to a high standard and aiming to achieve first time fixes where possible. Carrying out minor joinery, minor tiling and small plaster patches where required to complete work.</p>	

<p><b>Duties and responsibilities</b></p> <ul style="list-style-type: none"> <li>• Carry out all repairs, maintenance and application tasks, both internal and external, related to the Plumbing trade function.</li> <li>• Ensure all activities are carried out in accordance with relevant Risk Assessments, Legislation and best practice, complete all necessary documentation, and promptly return completed documentation to the Team Leader.</li> <li>• Deliver service in accordance with the Company’s Repairs and Maintenance Operating Standards.</li> <li>• Provide the service to the customer in line with the Company’s Customer Standards and Quality Standards.</li> <li>• Be responsible for compliance with Health &amp; Safety Legislation, company Health &amp; Safety management system, for the safety of yourself, your colleagues, customers and the public.</li> <li>• Ensure the maintenance and security of plant machinery and vehicles as and when required. The above list is not an exhaustive list of the duties required. You will be required to undertake any other reasonable duties in line with the purpose and grading of the role. Where other duties are required from a different trade in addition to the above, and where appropriate training has been completed and competency assessed, an appropriate allowance may be paid.</li> </ul>
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Version No	Revision Date	Reason for Revision	Job Evaluation Number
2	February 2026	New JD template	

## What you'll bring to the team/role

### Skills, knowledge and experience

- Competent in use of hand/power tools
- An effective communicator with a professional attitude
- Able to work unsupervised and on own initiative
- Able to recognise problems and make decisions
- Competent with the use of information technology, i.e. PDA or tablet device
- Knowledge of the relevant Plumbing legislation
- In depth knowledge of repairs and maintenance of buildings in relation to plumbing works
- Experience of working at heights and knowledge of safety requirements
- Proven experience in the relevant trade
- Experience of working in occupied properties

### Qualifications

- Appropriate NVQ Level 2 or equivalent
- Full driving licence (if you have a disability, we will explore reasonable adjustments with you).

### It's a bonus if you also bring

- Able to undertake basic tasks in additional trades
- Appropriate NVQ Level 3 or equivalent

*NB: If you have a disability, we will explore reasonable adjustments with you.*